



Hello XWP!

I'm Jess. An intrapreneur, wordsmith, code wrangler, and visual artist. I am looking for a senior engineering role where I can remove operational roadblocks. I value people, understanding urgency, and flexibility. I have 10 years of experience as a WordPress developer and have been publishing content since 2006. My goal would be to have a positive influence on people and financial revenue.



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REFERENCES

- </> **Michael Cain**
Payments Engineering Lead
Automatic Inc
- </> **Payton Swick**
Senior Software Engineer (Payments)
Automatic Inc
- </> **David Rothstein**
Senior Software Engineer (Payments)
Automatic Inc
- </> **Eleanor Martin**
Senior Software Engineer (Payments)
Automatic Inc
- </> **Melanie Harari**
Payment Operations Manager
Automatic Inc (Former)

My ideal role would be a senior engineering position that focuses on operational roadblocks. I get excited about deeply learning new topics and stacks to solve client issues. This is especially true about the problems no one wants. Dusty pain points are a thrill to heal, whether that be for internal operations or external clients. In time, I would like to grow to a place where I could lead a group of like minded "fixers".

My values can be summarized as:

- Every person has inherent value and worth. All deserve to be treated with respect, grace, and kindness. This informs every part of how I interact with others.
- Meaningful momentum gets killed by interruptions from false urgency. Incoming items get tracked, measured for impact, and prioritized. This enables me to work in order of importance.
- Sometimes days get rearranged. I keep a cool head and switch contexts as efficiently as possible. Being flexible brings calm to others and makes me an agile asset.

I have a significant amount of experience working with enterprise WordPress solutions. This ranges from creating custom plugins to resolve compliance issues causing significant drops in auto-renewal revenue to teaching customers how to publish content.

I help teams with creating healthy rhythms and rituals. I set good examples of proactive communication, help with managing the administrative load of leadership, and enjoy planning meetups that blend in-person work with activities that promote bonding and clarity into what makes teams tick.

The first step in positively influencing revenue is to do the job. Executing client requests and getting to the next task ensures revenue flow. The second step is to close gaps which leave opportunities on the table or slow-leak revenue in unnecessary cost.

Ideas are fun but few withstand first contact with reality. I love learning from others and have learned the best posture for collaboration is curiosity. Asking questions leads to robust solutions which survive to production.

I look forward to discussing how I can join the journey of client success at XWP.

Sincerely,

Jess Boctor
Software Engineer



Jess Doctor

Technical Alchemist & Software Engineer

I am a Jess-of-all-trades who is equal parts intrapreneur, wordsmith, code wrangler, and visual artist with over 10 years of experience in software development focused on WordPress.



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SKILLS

- </> Proactive Communication
- </> Technical Documentation
- </> Project Management
- </> End-User Focused Development
- </> Third-Party API Integrations (Stripe)
- </> PHP, TypeScript, React, HTML, CSS
- </> Git Version Control

EDUCATION

Developer Apprenticeship

Project focused skills development

Automattic Inc

Graduated: Jan 2024

2024

Bachelor of Arts – Germanic Studies

Learning how to learn languages

University of California
Riverside

Graduated: Jun 2007

2007

PROFESSIONAL SUMMARY

- </> Life-long student, proactive communicator, and technical alchemist
- </> Expert at managing projects with stakeholders across multiple teams and disciplines
- </> 10 years of experience in both server-side and frontend development
- </> 3 years of payment engineering contributions impacting over \$1.5 million in annual revenue

EXPERIENCE

Multiple Roles at Automattic Inc

2018 – 2025

- </> **Code Wrangler (Senior Engineer)** – Led payments focused projects including API updates, billing compliance, subscription management, and UI improvements
- </> **Developer Apprentice (Junior Engineer)** – Honed existing development skills under the guidance of a working payments team
- </> **Happiness Engineer** – Provided technical support to WordPress.com users, including billing, payment processing, and website development

Solutions Developer at Rimohr Consulting & Services

2015 – 2018

- </> **All the things** – Provided customer centric solutions ranging from ground-up CRM development to customized e-commerce workflows and store integrations