



Jess Boctor

Technical Alchemist & Software Engineer

I am a Jess-of-all-trades who is equal parts intrapreneur, wordsmith, code wrangler, and visual artist with over 10 years of experience in software development focused on WordPress.

 contactme@jessboctor.com

 jessboctor.com

 github.com/JessBoctor

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SKILLS

- ✓ Proactive Communication
- ✓ Technical Documentation
- ✓ Project Management
- ✓ End-User Focused Development
- ✓ Third-Party API Integrations (Stripe)
- ✓ PHP, TypeScript, React, HTML, CSS
- ✓ Git Version Control

EDUCATION

Developer Apprenticeship
Project focused skills development

2024

Automattic Inc Graduated: Jan 2024

Bachelor of Arts – Germanic Studies

Learning how to learn languages

2007

University of California
Riverside

Graduated: Jun 2007

PROFESSIONAL SUMMARY

- ✓ Life-long student, proactive communicator, and technical alchemist
- ✓ Expert at managing projects with stakeholders across multiple teams and disciplines
- ✓ 10 years of experience in both server-side and frontend development
- ✓ 3 years of payment engineering contributions impacting over \$1.5 million in annual revenue

EXPERIENCE

Multiple Roles at Automattic Inc 2018 – 2025

- ✓ **Code Wrangler (Senior Engineer)** – Led payments focused projects including API updates, billing compliance, subscription management, and UI improvements
- ✓ **Developer Apprentice (Junior Engineer)** – Honed existing development skills under the guidance of a working payments team
- ✓ **Happiness Engineer** – Provided technical support to WordPress.com users, including billing, payment processing, and website development

**Solutions Developer at
Rimoht Consulting & Services**

2015 – 2018

- ✓ **All the things** – Provided customer centric solutions ranging from ground-up CRM development to customized e-commerce workflows and store integrations