



Jess Doctor

Technical Alchemist & Software Engineer

I am a Jess-of-all-trades who is equal parts intrapreneur, wordsmith, code wrangler, and visual artist with over 10 years of experience in software development focused on WordPress.



contactme@jessdoctor.com



jessdoctor.com



github.com/JessDoctor



linkedin.com/in/jessdoctor

SKILLS

- </> Proactive Communication
- </> Technical Documentation
- </> Project Management
- </> End-User Focused Development
- </> Third-Party API Integrations (Stripe)
- </> PHP, TypeScript, React, HTML, CSS
- </> Git Version Control

EDUCATION

Developer Apprenticeship

Project focused skills development

Automattic Inc

Graduated: Jan 2024

2024

Bachelor of Arts – Germanic Studies

Learning how to learn languages

University of California
Riverside

Graduated: Jun 2007

2007

PROFESSIONAL SUMMARY

- </> Life-long student, proactive communicator, and technical alchemist
- </> Expert at managing projects with stakeholders across multiple teams and disciplines
- </> 10 years of experience in both server-side and frontend development
- </> 3 years of payment engineering contributions impacting over \$1.5 million in annual revenue

EXPERIENCE

Multiple Roles at Automattic Inc

2018 – 2025

- </> **Code Wrangler (Senior Engineer)** – Led payments focused projects including API updates, billing compliance, subscription management, and UI improvements
- </> **Developer Apprentice (Junior Engineer)** – Honed existing development skills under the guidance of a working payments team
- </> **Happiness Engineer** – Provided technical support to WordPress.com users, including billing, payment processing, and website development

Solutions Developer at Rimoh Consulting & Services

2015 – 2018

- </> **All the things** – Provided customer centric solutions ranging from ground-up CRM development to customized e-commerce workflows and store integrations